



Appendix 1: Operations Summary Report for the Quarter Ended June 30, 2016

	A	B	C	D	E	F	G	H	I	J
Routes	Actual Round Trips	Capacity Provided (AEQ's)	AEQ's Carried QTR 1 F2017	Capacity Utilization QTR 1 F2017 (C / B)	Capacity Utilization QTR 1 F2016	AEQ's Carried QTR 1 F2016	AEQ Growth (C - F)	AEQ Tariff Revenue QTR 1 F2017 Note 2	AEQ Tariff Revenue QTR 1 F2016 Note 2	AEQ Tariff Revenue Growth (H - I)
1	976.0	746,620	591,780	79.3%	77.4%	567,396	24,384	\$ 34,799,186	\$ 32,250,907	\$ 2,548,279
2	767.0	558,228	349,830	62.7%	60.0%	331,981	17,849	19,644,006	17,860,415	1,783,591
3	768.5	558,928	337,829	60.4%	60.1%	322,111	15,718	8,078,190	7,339,253	738,937
30	672.0	433,630	248,404	57.3%	53.3%	230,393	18,011	17,720,768	15,638,887	2,081,881
Major Routes	3,183.5	2,297,406	1,527,843	66.5%	64.4%	1,451,881	75,962	80,242,150	73,089,462	7,152,688
10	18.0	5,760	3,411	59.2%	55.3%	3,024	387	1,011,435	937,554	73,881
11	36.0	7,272	5,388	74.1%	74.4%	4,936	452	980,050	909,886	70,164
Northern Routes	54.0	13,032	8,799	67.5%	65.7%	7,960	839	1,991,485	1,847,440	144,045
4	729.5	143,120	86,590	60.5%	58.4%	83,592	2,998	1,009,392	964,847	44,545
5	866.0	166,216	74,105	44.6%	39.5%	70,412	3,693	952,576	882,348	70,228
6	1,149.0	156,260	68,266	43.7%	42.1%	66,044	2,222	881,212	828,560	52,652
7	625.0	156,250	49,417	31.6%	31.1%	48,682	735	1,218,625	1,105,096	113,529
8	1,330.5	272,200	134,690	49.5%	51.1%	124,221	10,469	1,612,637	1,458,787	153,850
9	184.0	82,840	44,701	54.0%	49.9%	41,964	2,737	1,978,645	1,828,904	149,741
12	806.0	35,464	23,071	65.1%	59.5%	7,413	15,658	282,840	79,521	203,319
13	1,019.0	<i>Pass. Only</i>	<i>Pass. Only</i>	<i>Pass. Only</i>	<i>Pass. Only</i>	<i>Pass. Only</i>	<i>Pass. Only</i>	(307)	(1,409)	1,102
17	340.0	130,426	43,981	33.7%	32.7%	42,883	1,098	1,704,033	1,607,994	96,039
18	715.5	68,832	22,596	32.8%	32.6%	22,454	142	176,083	165,499	10,584
19	1,222.0	171,080	92,890	54.3%	53.6%	91,850	1,040	832,232	809,540	22,692
20	923.0	59,072	23,131	39.2%	40.3%	23,756	(625)	200,197	215,082	(14,885)
21	1,322.5	131,850	67,616	51.3%	48.8%	64,210	3,406	517,951	471,571	46,380
22	1,031.5	93,880	29,474	31.4%	44.8%	27,916	1,558	231,957	219,236	12,721
23	1,445.0	202,300	103,540	51.2%	50.8%	102,853	687	849,687	910,639	(60,952)
24	535.0	32,100	16,945	52.8%	48.0%	15,268	1,677	174,010	150,649	23,361
25	988.0	92,720	24,751	26.7%	41.9%	24,636	115	266,951	273,624	(6,673)
26	755.0	39,260	12,921	32.9%	32.5%	12,723	198	134,937	128,052	6,885
Minor Routes	15,986.5	2,033,870	918,685	45.2%	45.1%	870,877	47,808	13,023,658	12,098,540	925,118
Total	19,224.0	4,344,308	2,455,327	56.5%	55.5%	2,330,718	124,609	95,257,293	87,035,442	8,221,851

Note 1

Note 1) Revenue arises from bike traffic and freight.

Note 2) At June 30, 2016, tariffs charged to customers on all routes were below price cap.

At June 30, 2015, tariffs charged to customers on all routes were above price cap by \$1.9 million (Vehicles at \$1.2 million and Passengers \$0.7 million).

Note 3) Indicates percentage of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.

Obligation deferred (settled)

- 540,092

Total vehicle fare revenue

95,257,293 87,575,534

Appendix 1: Operations Summary Report for the Quarter Ended June 30, 2016

Routes	K	L	M	N	O	P
	Passengers QTR 1 F2017	Passengers QTR 1 F2016	Passenger Growth (K - L)	Passenger Tariff Revenue QTR 1 F2017 Note 2	Passenger Tariff Revenue QTR 1 F2016 Note 2	Passenger Tariff Revenue Growth (N - O)
1	1,571,724	1,539,097	32,627	\$ 24,051,204	\$ 23,053,149	\$ 998,055
2	848,725	841,427	7,298	13,162,762	12,739,053	423,709
3	677,287	661,306	15,981	4,354,360	4,125,362	228,998
30	373,322	357,150	16,172	5,758,737	5,372,739	385,998
Major Routes	3,471,058	3,398,980	72,078	47,327,063	45,290,303	2,036,760
10	8,761	8,122	639	1,161,573	1,056,094	105,479
11	10,234	9,467	767	388,320	351,082	37,238
Northern Routes	18,995	17,589	1,406	1,549,893	1,407,176	142,717
4	173,988	169,749	4,239	903,960	881,644	22,316
5	128,066	122,710	5,356	651,149	605,427	45,722
6	126,595	120,990	5,605	553,347	511,994	41,353
7	82,239	82,199	40	509,024	502,857	6,167
8	312,763	308,707	4,056	1,103,709	1,073,892	29,817
9	120,338	116,559	3,779	1,558,797	1,471,224	87,573
12	44,263	14,693	29,570	256,392	72,251	184,141
13	10,551	10,116	435	48,617	48,427	190
17	89,783	89,275	508	1,144,589	1,117,244	27,345
18	39,719	40,249	(530)	137,933	135,505	2,428
19	197,939	197,801	138	630,841	613,037	17,804
20	64,573	66,871	(2,298)	165,672	175,733	(10,061)
21	120,911	117,295	3,616	365,971	346,928	19,043
22	54,179	52,920	1,259	167,489	159,304	8,185
23	213,220	212,476	744	628,151	609,277	18,874
24	27,748	25,555	2,193	110,331	102,156	8,175
25	61,261	60,545	716	236,863	228,261	8,602
26	24,935	24,199	736	81,053	77,778	3,275
Minor Routes	1,893,071	1,832,909	60,162	9,253,888	8,732,939	520,949
Total	5,383,124	5,249,478	133,646	58,130,844	55,430,418	2,700,426

% Sailings Within 10 Min. (Note 3)		
QTR 1 F2015	QTR 1 F2016	QTR 1 F2017
90.6%	75.1%	76.9%
72.9%	70.3%	70.2%
68.5%	56.7%	63.0%
95.3%	91.0%	84.1%
82.1%	73.1%	73.4%
87.4%	88.0%	87.9%
93.9%	96.9%	97.2%
88.9%	89.8%	90.3%
95.8%	96.5%	98.1%
86.4%	85.3%	79.8%
82.5%	94.1%	80.2%
93.3%	91.9%	93.8%
87.3%	82.0%	79.0%
86.5%	78.5%	84.4%
93.7%	94.0%	84.6%
100.0%	99.6%	100.0%
94.5%	90.5%	90.4%
94.2%	98.0%	95.7%
89.3%	97.9%	97.6%
91.8%	90.7%	82.3%
97.6%	97.3%	97.2%
98.2%	98.5%	95.5%
99.0%	98.9%	99.0%
91.0%	93.7%	94.1%
87.6%	80.8%	90.3%
97.7%	96.9%	96.6%
92.4%	92.5%	90.5%
90.9%	89.5%	88.0%

Obligation deferred (settled) - 337,697

Total passenger fare revenue	58,130,844	55,768,115
Total vehicle and passenger fare revenue per financial statements	153,388,137	143,343,649

Appendix 3a - CANCELLED ROUND TRIPS BY ROUTES

PERFORMANCE AGAINST MINIMUM (DAILY) CORE SERVICE LEVELS

Fiscal 2017 Quarter Ended June 30, 2016				Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, 2(a) of the Coastal Ferry Services Contract											Cancellations of Minimum Required Round Trips for Other Reasons			Total Cancellations	% of Minimum Required Round Trips Cancelled
Routes	Terminal 1	Terminal 2	Major Incident	Weather	Emerg. Response	Medical Emerg.	Regulatory Issue	Terminal / Dock Maint.	Terminal / Dock Mech. Failure	Vessel Maint.	Vessel Mech. Failure	Fire	Labour Dispute	Allowed Cancellations	Community Event	Traffic	Other Cancellations		
Route 01	Swartz Bay	Tsawwassen												0.0			0.0	0.0	0.00%
Route 02	Horseshoe Bay	Departure Bay	0.5											0.5			0.0	0.5	0.08%
Route 03	Langdale	Horseshoe Bay												0.0			0.0	0.0	0.00%
Route 30	Duke Point	Tsawwassen												0.0			0.0	0.0	0.00%
Major Routes			0.5	0	0	0	0	0	0	0	0	0	0	0.5	0	0	0.0	0.5	0.02%
Route 10	Port Hardy	Prince Rupert												0.0			0.0	0.0	0.00%
Route 11	Skidegate	Prince Rupert												0.0			0.0	0.0	0.00%
Northern Routes			0	0	0	0	0	0	0	0	0	0	0	0.0	0	0	0.0	0.0	0.00%
Route 04	Fulford Harbour	Swartz Bay												0.0			0.0	0.0	0.00%
Route 05	Swartz Bay	Four SGIs												0.0			0.0	0.0	0.00%
Route 06	Crofton	Vesuvius Bay												0.0			0.0	0.0	0.00%
Route 07	Earls Cove	Saltery Bay												0.0			0.0	0.0	0.00%
Route 08	Horseshoe Bay	Bowen Island												0.0			0.0	0.0	0.00%
Route 09	Tsawwassen	Long Harbour												0.0			0.0	0.0	0.00%
Route 12	Mill Bay	Brentwood Bay												0.0			0.0	0.0	0.00%
Route 13 ⁽¹⁾	Langdale	Gambier/Keats												0.0			0.0	0.0	0.00%
Route 17	Little River	Powell River												0.0			0.0	0.0	0.00%
Route 18	Texada	Powell River												0.0			0.0	0.0	0.00%
Route 19	Nanaimo Harbour	Gabriola Island												0.0			0.0	0.0	0.00%
Route 20	Chemainus	Thetis Island												0.0			0.0	0.0	0.00%
Route 21	Buckley Bay	Denman West												0.0			0.0	0.0	0.00%
Route 22	Denman East	Hornby Island												0.0			0.0	0.0	0.00%
Route 23	Campbell River	Quadra Island												0.0			0.0	0.0	0.00%
Route 24	Quadra Island	Cortes Island												0.0			0.0	0.0	0.00%
Route 25	Port McNeill	Alert Bay												0.0			0.0	0.0	0.00%
Route 26	Skidegate	Alliford Bay												0.0			0.0	0.0	0.00%
Minor Routes			0	0	0	0	0	0	0	0	0	0	0	0.0	0	0	0.0	0.0	0.00%
TOTAL			0.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.5	0.0	0.0	0.0	0.5	0.00%

% of Minimum Required Round Trips Cancelled

0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00%

Note:

(1) Route 13 core service levels include some round trips that are deliverable only 'on demand.'

Appendix 3b(1) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2017 Quarter Ended June 30, 2016			
Routes ⁽¹⁾	Terminal 1	Terminal 2	
	Route 01	Swartz Bay	Tsawwassen
	Route 02	Horseshoe Bay	Departure Bay
	Route 03	Langdale	Horseshoe Bay
	Route 30	Duke Point	Tsawwassen
Major Routes			
	Route 10	Port Hardy	Prince Rupert
	Route 11	Skidegate	Prince Rupert
Northern Routes			
	Route 04	Fulford Harbour	Swartz Bay
	Route 05	Swartz Bay	Four SGIs
	Route 06	Crofton	Vesuvius Bay
	Route 07	Earls Cove	Saltery Bay
	Route 08	Horseshoe Bay	Bowen Island
	Route 09	Tsawwassen	Long Harbour
	Route 12	Mill Bay	Brentwood Bay
	Route 13	Langdale	Gambier/Keats
	Route 17	Little River	Powell River
	Route 18	Texada	Powell River
	Route 19	Nanaimo Harbour	Gabriola Island
	Route 20	Chemainus	Thetis Island
	Route 21	Buckley Bay	Denman West
	Route 22	Denman East	Hornby Island
	Route 23	Campbell River	Quadra Island
	Route 24	Quadra Island	Cortes Island
	Route 25	Port McNeill	Alert Bay
	Route 26	Skidegate	Alliford Bay
Minor Routes			
TOTAL			

Performance Against Minimum (Daily) Core Service Levels			
1st Quarter			
Actual Round Trips	Daily Minimum Required Round Trips	Variance (Actual to Minimum)	Cancellations of Minimum Required Round Trips
976.0	643.0	333.0	0.0
767.0	643.0	124.0	0.5
768.5	625.0	143.5	0.0
672.0	565.0	107.0	0.0
3,183.5	2,476.0	707.5	0.5
18.0	18.0	0.0	0.0
36.0	29.0	7.0	0.0
54.0	47.0	7.0	0.0
729.5	624.0	105.5	0.0
866.0	864.0	2.0	0.0
1,149.0	1,024.0	125.0	0.0
625.0	533.0	92.0	0.0
1,330.5	1,241.5	89.0	0.0
184.0	184.0	0.0	0.0
806.0	715.0	91.0	0.0
1,019.0	934.0	85.0	0.0
340.0	339.0	1.0	0.0
715.5	611.0	104.5	0.0
1,222.0	1,131.0	91.0	0.0
923.0	832.0	91.0	0.0
1,322.5	1,194.0	128.5	0.0
1,031.5	911.0	120.5	0.0
1,445.0	1,352.0	93.0	0.0
535.0	442.0	93.0	0.0
988.0	897.0	91.0	0.0
755.0	637.0	118.0	0.0
15,986.5	14,465.5	1,521.0	0.0
19,224.0	16,988.5	2,235.5	0.5

Note:

⁽¹⁾ In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

Appendix 3b(2) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2017			
Quarter Ended June 30, 2016			
Routes ⁽¹⁾	Terminal 1	Terminal 2	
Route 01	Swartz Bay	Tsawwassen	
Route 02	Horseshoe Bay	Departure Bay	
Route 03	Langdale	Horseshoe Bay	
Route 30	Duke Point	Tsawwassen	
Major Routes			
Route 10	Port Hardy	Prince Rupert	
Route 11	Skidegate	Prince Rupert	
Northern Routes			
Route 04	Fulford Harbour	Swartz Bay	
Route 05	Swartz Bay	Four SGIs	
Route 06	Crofton	Vesuvius Bay	
Route 07	Earls Cove	Saltery Bay	
Route 08	Horseshoe Bay	Bowen Island	
Route 09	Tsawwassen	Long Harbour	
Route 12	Mill Bay	Brentwood Bay	
Route 13	Langdale	Gambier/Keats	
Route 17	Little River	Powell River	
Route 18	Texada	Powell River	
Route 19	Nanaimo Harbour	Gabriola Island	
Route 20	Chemainus	Thetis Island	
Route 21	Buckley Bay	Denman West	
Route 22	Denman East	Hornby Island	
Route 23	Campbell River	Quadra Island	
Route 24	Quadra Island	Cortes Island	
Route 25	Port McNeill	Alert Bay	
Route 26	Skidegate	Alliford Bay	
Minor Routes			
TOTAL			

Performance Against Estimated Schedule				
1st Quarter				
Actual Round Trips	Round Trips Per Estimated Schedule	Variance (Actual to Estimated Schedule)	Cancelled Round Trips from Estimated Schedule	Total Extra / Short Round Trips
976.0	948.0	28.0		28.0
767.0	760.5	6.5	6.5	13.0
768.5	716.0	52.5		52.5
672.0	676.0	-4.0	4.0	0.0
3,183.5	3,100.5	83.0	10.5	93.5
18.0	18.0	0.0		0.0
36.0	29.0	7.0		7.0
54.0	47.0	7.0	0.0	7.0
729.5	715.0	14.5		14.5
866.0	864.0	2.0		2.0
1,149.0	1,122.0	27.0		27.0
625.0	624.0	1.0		1.0
1,330.5	1,332.0	-1.5	1.5	0.0
184.0	184.0	0.0		0.0
806.0	806.0	0.0		0.0
1,019.0	1,027.0	-8.0	22.0	14.0
340.0	339.0	1.0		1.0
715.5	702.0	13.5		13.5
1,222.0	1,222.0	0.0		0.0
923.0	923.0	0.0		0.0
1,322.5	1,267.0	55.5		55.5
1,031.5	990.0	41.5		41.5
1,445.0	1,443.0	2.0		2.0
535.0	533.0	2.0		2.0
988.0	988.0	0.0		0.0
755.0	728.0	27.0		27.0
15,986.5	15,809.0	177.5	23.5	201.0
19,224.0	18,956.5	267.5	34.0	301.5

Note:

⁽¹⁾ In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

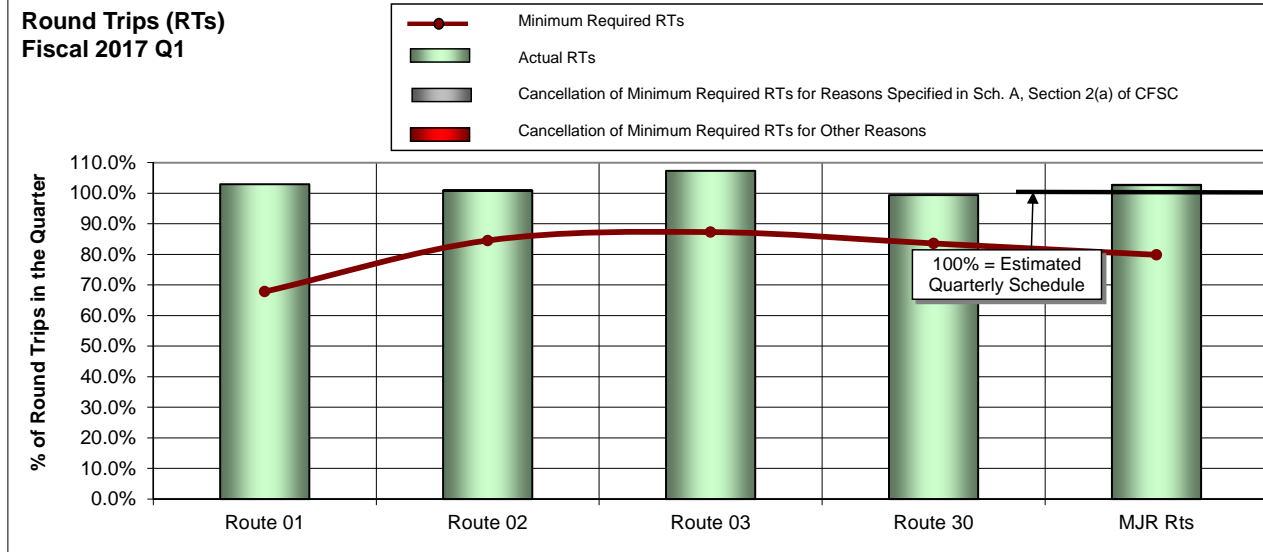
Appendix 3c - CANCELLED ROUND TRIPS BY ROUTES

(For Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, Section 2(a) of the Coastal Ferry Services Contract)

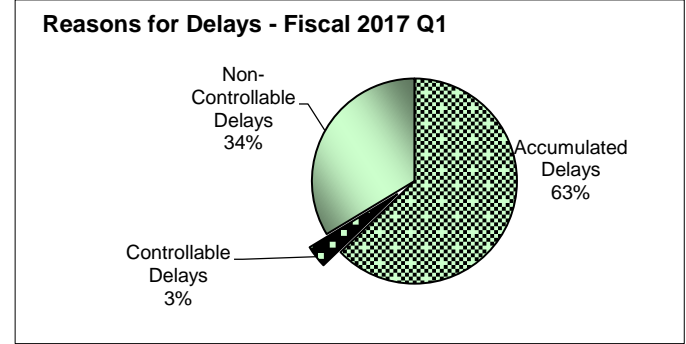
Fiscal 2017 Quarter Ended June 30, 2016				Performance Against Minimum (Daily) Core Service Levels	
Routes				Cumulative Days When Round Trips Missed <i>Allowed 30 Days / Route</i>	Highest Consecutive Days when Round Trips Missed <i>Allowed 20 Days / Route</i>
Major Routes	Route 01	Swartz Bay	Tsawwassen	0	
	Route 02	Horseshoe Bay	Departure Bay	1	1
	Route 03	Langdale	Horseshoe Bay	0	
	Route 30	Duke Point	Tsawwassen	0	
Northern Routes	Route 10	Port Hardy	Prince Rupert	0	
	Route 11	Skidegate	Prince Rupert	0	
Minor Routes	Route 04	Fulford Harbour	Swartz Bay	0	
	Route 05	Swartz Bay	Four SGIs	0	
	Route 06	Crofton	Vesuvius Bay	0	
	Route 07	Earls Cove	Saltery Bay	0	
	Route 08	Horseshoe Bay	Bowen Island	0	
	Route 09	Tsawwassen	Long Harbour	0	
	Route 12	Mill Bay	Brentwood Bay	0	
	Route 13	Langdale	Gambier/Keats	0	
	Route 17	Little River	Powell River	0	
	Route 18	Texada	Powell River	0	
	Route 19	Nanaimo Harbour	Gabriola Island	0	
	Route 20	Chemainus	Thetis Island	0	
	Route 21	Buckley Bay	Denman West	0	
	Route 22	Denman East	Hornby Island	0	
	Route 23	Campbell River	Quadra Island	0	
	Route 24	Quadra Island	Cortes Island	0	
Route 25	Port McNeill	Alert Bay	0		
Route 26	Skidegate	Alliford Bay	0		

APPENDIX 4: Round Trip Service Delivery and On Time Performance Fiscal 2017 Quarter Ended June 30, 2016

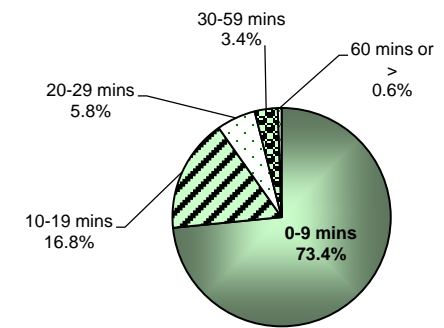
Major Routes



Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	976.0	643.0	333.0	54.8%
Route 02	Horseshoe Bay-Nanaimo	767.0	643.0	124.0	31.0%
Route 03	Langdale-Horseshoe Bay	768.5	625.0	143.5	30.1%
Route 30	Nanaimo-Tsawwassen	672.0	565.0	107.0	28.1%
MAJOR Routes Total		3,183.5	2,476.0	707.5	37.4%

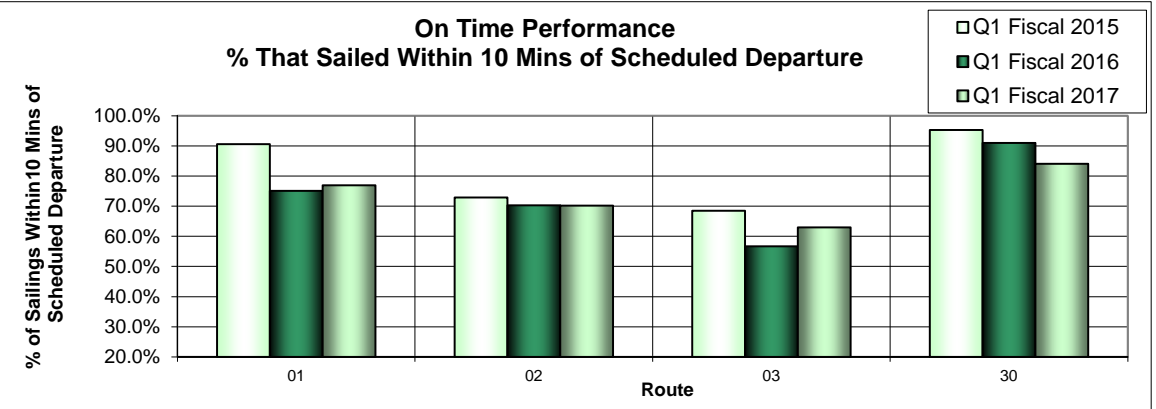


On Time Performance Fiscal 2017 Q1



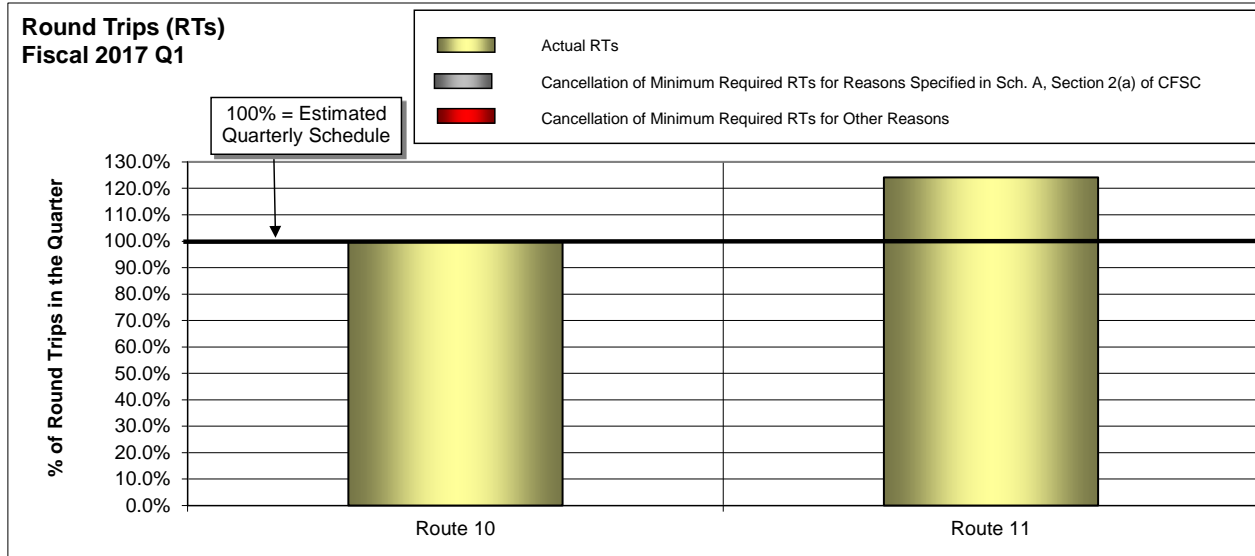
Controllable = Under the control of the company (loading procedure, fuelling, etc.)
Non-Controllable = Out of the control of the company (bad weather, medical, etc.)
Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

On Time Performance % That Sailed Within 10 Mins of Scheduled Departure

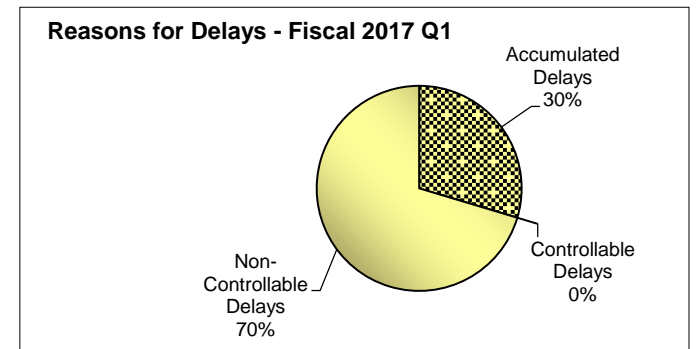


APPENDIX 4: Round Trip Service Delivery and On Time Performance Fiscal 2017 Quarter Ended June 30, 2016

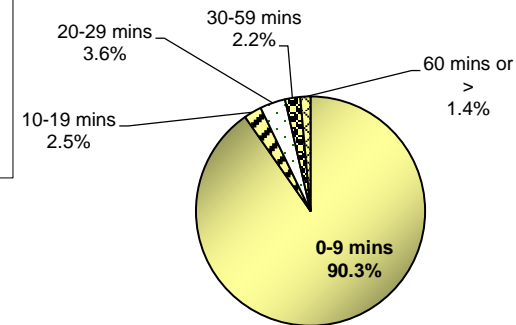
Northern Routes



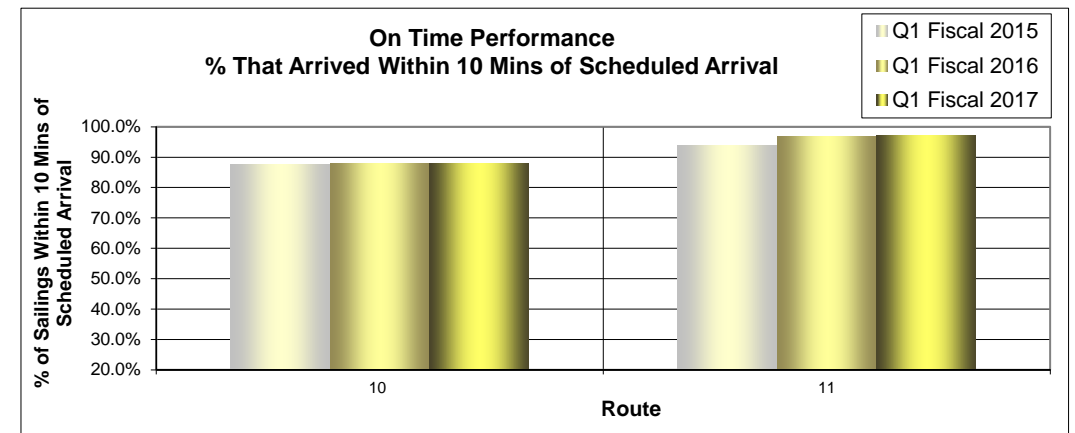
Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	18.0	18.0	0.0	0.0%
Route 11	Skidegate-Prince Rupert	36.0	29.0	7.0	1.4%
NORTHERN Routes Total		54.0	47.0	7.0	0.4%



On Time Performance Fiscal 2017 Q1

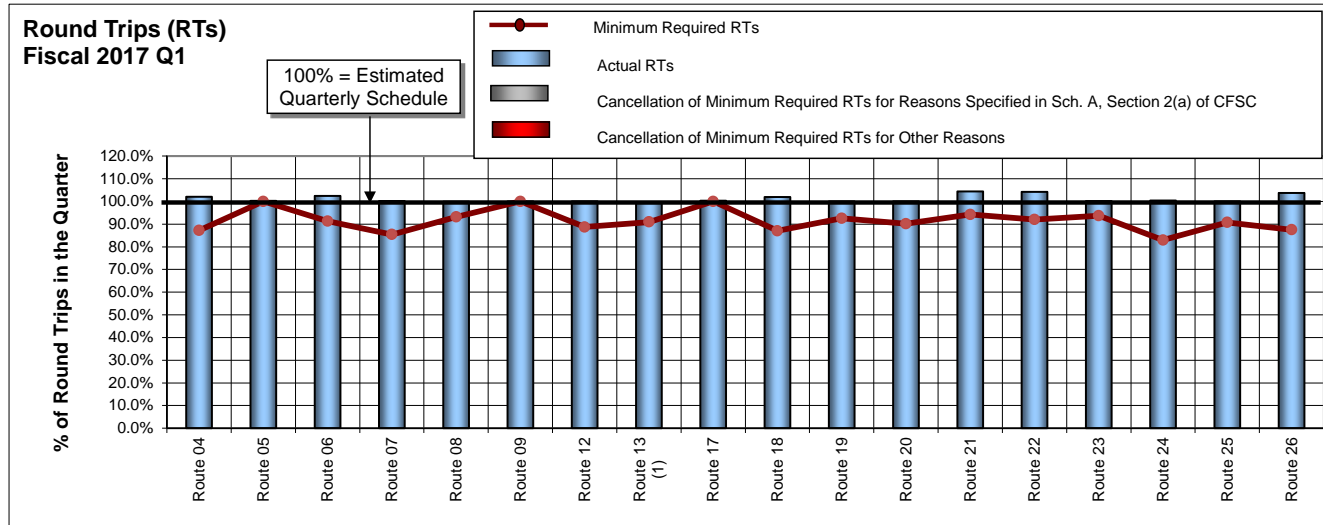


Controllable = Under the control of the company (loading procedure, fuelling, etc.)
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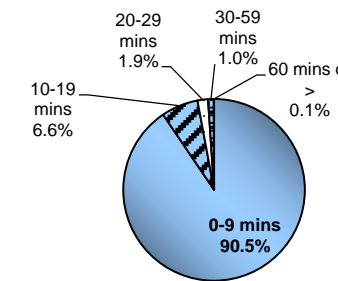


APPENDIX 4: Round Trip Service Delivery and On Time Performance Fiscal 2017 Quarter Ended June 30, 2016

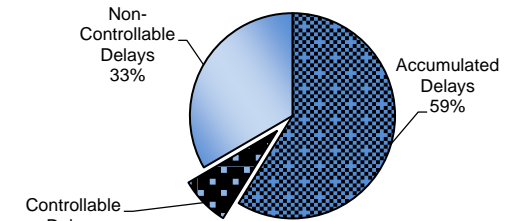
Minor Routes



On Time Performance Fiscal 2017 Q1



Reasons for Delays - Fiscal 2017 Q1

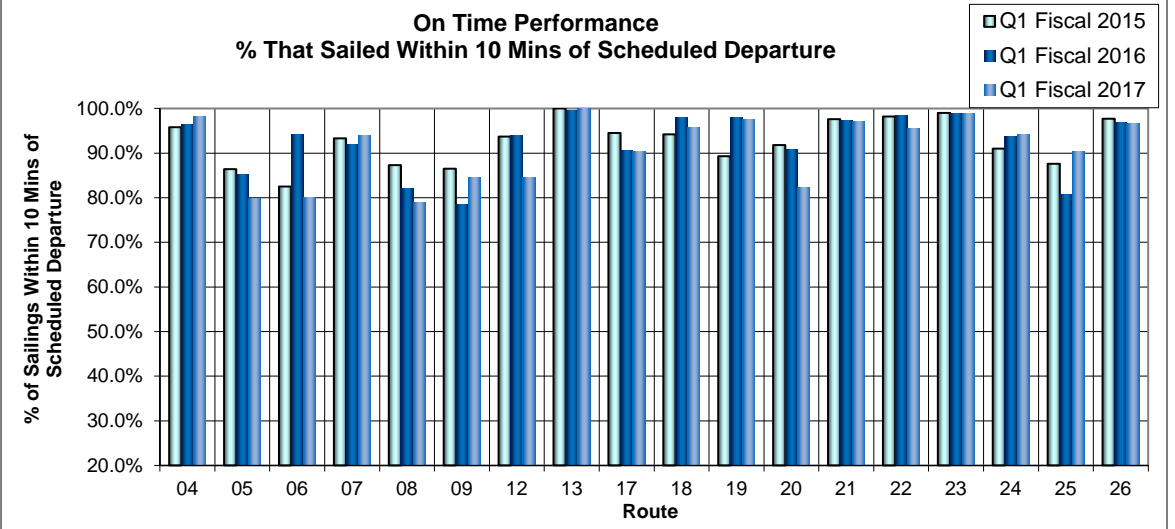


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Accumulated = Delays accumulated over the course of the day as a result of an earlier delay

Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	729.5	624.0	105.5	10.0%
Route 05	Swartz Bay-Gulf Islands	866.0	864.0	2.0	5.7%
Route 06	Crofton-Vesuvius Bay	1,149.0	1,024.0	125.0	6.9%
Route 07	Earls Cove-Saltery Bay	625.0	533.0	92.0	0.8%
Route 08	Horseshoe Bay-Bowen Island	1,330.5	1,241.5	89.0	6.2%
Route 09	Tsawwassen-Southern Gulf Islands	184.0	184.0	0.0	3.3%
Route 12	Mill Bay-Brentwood Bay	806.0	715.0	91.0	6.5%
Route 13 ⁽¹⁾	Langdale-Keats/Gambier	1,019.0	934.0	85.0	Pass only
Route 17	Little River-Powell River	340.0	339.0	1.0	0.3%
Route 18	Powell River-Texada	715.5	611.0	104.5	1.3%
Route 19	Nanaimo Harbour-Gabriola Island	1,222.0	1,131.0	91.0	5.9%
Route 20	Chemainus-Thetis/Penelakut	923.0	832.0	91.0	2.3%
Route 21	Buckley Bay-Denman West	1,322.5	1,194.0	128.5	7.2%
Route 22	Gravelly Bay-Hornby Island	1,031.5	911.0	120.5	4.4%
Route 23	Campbell River-Quadra Island	1,445.0	1,352.0	93.0	10.8%
Route 24	Quadra Island-Cortes Island	535.0	442.0	93.0	8.0%
Route 25	Port McNeill-Sointula/Alert Bay	988.0	897.0	91.0	1.7%
Route 26	Skidegate-Alliford Bay	755.0	637.0	118.0	2.6%
MINOR Routes Total		15,986.5	14,465.5	1,521.0	5.4%

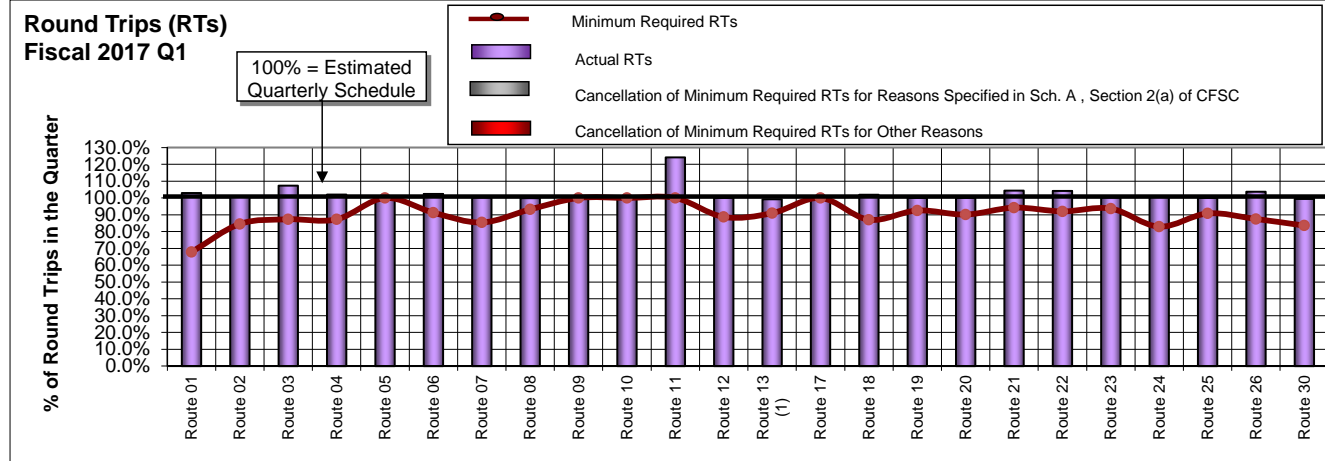
Note:

⁽¹⁾ Route 13: Core service levels include some round trips that are deliverable only 'on demand.'



APPENDIX 4: Round Trip Service Delivery and On Time Performance Fiscal 2017 Quarter Ended June 30, 2016

All Routes



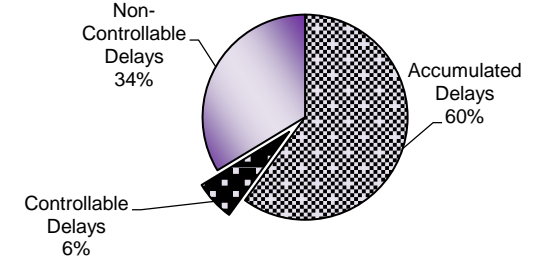
Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	976.0	643.0	333.0	54.8%
Route 02	Horseshoe Bay-Nanaimo	767.0	643.0	124.0	31.0%
Route 03	Langdale-Horseshoe Bay	768.5	625.0	143.5	30.1%
Route 04	Swartz Bay-Fulford Harbour	729.5	624.0	105.5	10.0%
Route 05	Swartz Bay-Gulf Islands	866.0	864.0	2.0	5.7%
Route 06	Crofton-Vesuvius Bay	1,149.0	1,024.0	125.0	6.9%
Route 07	Earls Cove-Saltery Bay	625.0	533.0	92.0	0.8%
Route 08	Horseshoe Bay-Bowen Island	1,330.5	1,241.5	89.0	6.2%
Route 09	Tsawwassen-Southern Gulf Islands	184.0	184.0	0.0	3.3%
Route 10	Port Hardy-Prince Rupert	18.0	18.0	0.0	0.0%
Route 11	Skidegate-Prince Rupert	36.0	29.0	7.0	1.4%
Route 12	Mill Bay-Brentwood Bay	806.0	715.0	91.0	6.5%
Route 13 ⁽¹⁾	Langdale-Keats/Gambier	1,019.0	934.0	85.0	Pass only
Route 17	Little River-Powell River	340.0	339.0	1.0	0.3%
Route 18	Powell River-Texada	715.5	611.0	104.5	1.3%
Route 19	Nanaimo Harbour-Gabriola Island	1,222.0	1,131.0	91.0	5.9%
Route 20	Chemainus-Thetis/Penelakut	923.0	832.0	91.0	2.3%
Route 21	Buckley Bay-Denman West	1,322.5	1,194.0	128.5	7.2%
Route 22	Gravelly Bay-Hornby Island	1,031.5	911.0	120.5	4.4%
Route 23	Campbell River-Quadra Island	1,445.0	1,352.0	93.0	10.8%
Route 24	Quadra Island-Cortes Island	535.0	442.0	93.0	8.0%
Route 25	Port McNeill-Sointula/Alert Bay	988.0	897.0	91.0	1.7%
Route 26	Skidegate-Alliford Bay	755.0	637.0	118.0	2.6%
Route 30	Nanaimo-Tsawwassen	672.0	565.0	107.0	28.1%
All Routes Total		19,224.0	16,988.5	2,235.5	10.4%

Note:

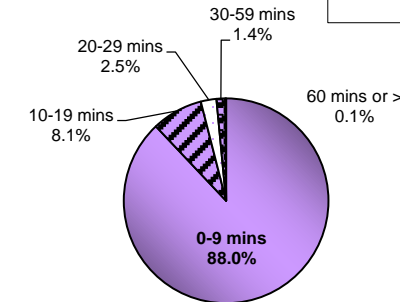
⁽¹⁾ Route 13: Core service levels include some round trips that are deliverable only 'on demand.'

⁽²⁾ Within 10 minutes of scheduled arrival for the Northern Routes 10 and 11.

Reasons for Delays - Fiscal 2017 Q1



On Time Performance Fiscal 2017 Q1



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