



Appendix 1: Operations Summary Report for the Quarter Ended June 30, 2018

	A	B	C	D	E	F	G	H	I	J
Routes	Actual Round Trips	Capacity Provided (AEQ's)	AEQ's Carried QTR 1 F2019	Capacity Utilization QTR 1 F2019 (C / B)	Capacity Utilization QTR 1 F2018	AEQ's Carried QTR 1 F2018	AEQ Growth (C - F)	AEQ Tariff Revenue QTR 1 F2019 Note 2	AEQ Tariff Revenue QTR 1 F2018 Note 2	AEQ Tariff Revenue Growth (H - I)
1	1,146.5	735,076	638,969	86.9%	88.3%	614,923	24,046	\$ 40,294,244	\$ 38,779,753	\$ 1,514,491
2	775.5	483,888	350,039	72.3%	72.4%	355,194	(5,155)	21,045,623	20,805,565	240,058
3	780.0	486,576	348,411	71.6%	71.3%	346,360	2,051	7,689,873	8,667,233	(977,360)
30	699.0	412,544	264,214	64.0%	64.6%	257,281	6,933	18,827,472	18,428,513	398,959
Major Routes	3,401.0	2,118,084	1,601,633	75.6%	76.0%	1,573,758	27,875	87,857,212	86,681,064	1,176,148
10	20.0	5,040	3,733	74.1%	72.2%	3,736	(3)	976,084	1,141,553	(165,469)
11	39.0	6,786	6,005	88.5%	86.9%	5,749	256	916,004	1,030,898	(114,894)
Northern Routes	59.0	11,826	9,738	82.3%	80.5%	9,485	253	1,892,088	2,172,451	(280,363)
4	710.5	131,084	95,239	72.7%	68.4%	90,544	4,695	981,356	1,046,974	(65,618)
5	826.0	149,020	78,651	52.8%	49.8%	77,208	1,443	851,632	979,925	(128,293)
6	1,114.0	115,856	75,381	65.1%	60.2%	69,962	5,419	874,569	950,834	(76,265)
7	669.0	149,856	53,573	35.7%	36.8%	51,025	2,548	1,086,884	1,207,431	(120,547)
8	1,357.5	241,686	148,999	61.6%	59.7%	142,747	6,252	1,559,442	1,721,750	(162,308)
9	203.0	71,622	46,009	64.2%	59.9%	45,619	390	1,877,627	2,044,388	(166,761)
12	808.0	30,704	29,133	94.9%	86.8%	26,560	2,573	321,995	321,540	455
13	1,139.0	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	Pass. Only	139	(1,078)	1,217
17	362.0	99,912	47,723	47.8%	44.0%	45,528	2,195	1,642,537	1,804,783	(162,246)
18	707.0	53,732	24,890	46.3%	53.2%	23,656	1,234	175,940	188,427	(12,487)
19	1,238.0	155,988	102,866	65.9%	64.8%	99,810	3,056	812,297	926,515	(114,218)
20	922.0	47,944	24,575	51.3%	50.3%	24,141	434	187,111	210,797	(23,686)
21	1,414.0	127,260	77,275	60.7%	61.3%	73,950	3,325	521,145	580,582	(59,437)
22	1,154.0	48,468	34,195	70.6%	68.5%	31,531	2,664	231,530	251,889	(20,359)
23	1,448.0	170,864	112,971	66.1%	64.5%	110,148	2,823	834,747	943,650	(108,903)
24	538.0	27,976	17,814	63.7%	62.7%	17,390	424	160,984	180,261	(19,277)
25	986.0	95,372	27,437	28.8%	23.1%	25,696	1,741	260,042	286,276	(26,234)
26	831.0	26,592	15,094	56.8%	55.3%	13,879	1,215	135,396	145,564	(10,168)
Minor Routes	16,427.0	1,743,936	1,011,825	58.0%	55.7%	969,394	42,431	12,515,373	13,790,508	(1,275,135)
Total	19,887.0	3,873,846	2,623,196	67.7%	66.8%	2,552,637	70,559	102,264,673	102,644,023	(379,350)

Note 1

Obligation deferred (settled)

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Total vehicle fare revenue

102,264,673 102,644,023

Note 1) Revenue arises from bike traffic and freight.

Note 2) Tariffs charged to customers on all routes were below price cap at June 30, 2018 and 2017.

Note 3) Indicates percentage of sailings departing within 10 minutes of scheduled departure for the Major and Minor Routes, and arriving within 10 minutes of scheduled arrival for the Northern Routes.



Appendix 1: Operations Summary Report for the Quarter Ended June 30, 2018

Routes	K	L	M	N	O	P
	Passengers QTR 1 F2019	Passengers QTR 1 F2018	Passenger Growth (K - L)	Passenger Tariff Revenue QTR 1 F2019 Note 2	Passenger Tariff Revenue QTR 1 F2018 Note 2	Passenger Tariff Revenue Growth (N - O)
1	1,682,505	1,641,439	41,066	\$ 24,769,545	\$ 25,080,652	(311,107)
2	844,030	865,771	(21,741)	12,458,628	13,417,775	(959,147)
3	693,959	691,863	2,096	3,573,815	4,462,348	(888,533)
30	422,222	405,065	17,157	6,107,716	6,248,997	(141,281)
Major Routes	3,642,716	3,604,138	38,578	46,909,704	49,209,772	(2,300,068)
10	9,040	9,421	(381)	1,009,828	1,218,977	(209,149)
11	11,232	10,952	280	361,991	415,847	(53,856)
Northern Routes	20,272	20,373	(101)	1,371,819	1,634,824	(263,005)
4	184,817	180,293	4,524	764,654	944,082	(179,428)
5	133,538	133,699	(161)	521,756	682,501	(160,745)
6	135,357	125,302	10,055	466,731	550,811	(84,080)
7	87,879	84,439	3,440	440,323	524,909	(84,586)
8	344,631	324,726	19,905	989,349	1,165,557	(176,208)
9	123,535	121,253	2,282	1,313,321	1,589,851	(276,530)
12	57,733	50,570	7,163	247,847	289,043	(41,196)
13	10,912	10,387	525	38,213	49,272	(11,059)
17	96,087	93,205	2,882	975,877	1,185,065	(209,188)
18	41,373	41,507	(134)	109,434	145,399	(35,965)
19	209,769	203,576	6,193	525,474	659,134	(133,660)
20	66,526	66,646	(120)	130,423	168,803	(38,380)
21	134,428	127,775	6,653	311,977	394,398	(82,421)
22	61,842	57,597	4,245	145,561	174,754	(29,193)
23	229,490	223,441	6,049	530,021	653,019	(122,998)
24	29,715	28,565	1,150	94,602	119,927	(25,325)
25	66,277	64,423	1,854	198,193	242,847	(44,654)
26	28,419	27,079	1,340	77,115	90,709	(13,594)
Minor Routes	2,042,328	1,964,483	77,845	7,880,871	9,630,081	(1,749,210)
Total	5,705,316	5,588,994	116,322	56,162,394	60,474,677	(4,312,283)

% Sailings Within 10 Min. (Note 3)		
QTR 1 F2017	QTR 1 F2018	QTR 1 F2019
76.9%	87.5%	88.0%
70.2%	77.6%	82.2%
63.0%	57.3%	79.0%
84.1%	88.8%	82.1%
73.4%	78.0%	83.4%
87.9%	82.5%	76.7%
97.2%	93.4%	92.3%
90.3%	85.3%	80.9%
98.1%	96.1%	88.0%
79.8%	75.3%	77.8%
80.2%	84.8%	62.3%
93.8%	94.6%	98.4%
79.0%	71.5%	82.0%
84.4%	76.5%	75.7%
84.6%	85.7%	82.3%
100.0%	99.8%	99.3%
90.4%	90.4%	94.2%
95.7%	95.4%	97.4%
97.6%	86.1%	84.8%
82.3%	76.5%	72.0%
97.2%	97.0%	97.6%
95.5%	92.1%	94.8%
99.0%	98.9%	98.1%
94.1%	91.7%	91.3%
90.3%	92.0%	92.1%
96.6%	91.9%	95.2%
90.5%	88.0%	87.3%
88.0%	86.4%	86.7%

Obligation deferred (settled) - -

Total passenger fare revenue	<u>56,162,394</u>	<u>60,474,677</u>
Total vehicle and passenger fare revenue per financial statements	<u>158,427,067</u>	<u>163,118,700</u>

Appendix 3a - CANCELLED ROUND TRIPS BY ROUTES

PERFORMANCE AGAINST MINIMUM (DAILY) CORE SERVICE LEVELS

Fiscal 2019 Quarter Ended June 30, 2018				Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, 2(a) of the Coastal Ferry Services Contract											Cancellations of Minimum Required Round Trips for Other Reasons			Total Cancels	% of Minimum Required Round Trips Cancelled
Routes	Terminal 1	Terminal 2	Major Incident	Weather	Emerg. Response	Medical Emerg.	Regulatory Issue	Terminal / Dock Maint.	Terminal / Dock Mech. Failure	Vessel Maint.	Vessel Mech. Failure	Fire	Labour Dispute	Allowed Cancels	Community Event	Traffic	Other Cancels		
Route 01	Swartz Bay	Tsawwassen												0.0			0.0	0.0	0.00%
Route 02	Horseshoe Bay	Departure Bay												0.0			0.0	0.0	0.00%
Route 03	Langdale	Horseshoe Bay												0.0			0.0	0.0	0.00%
Route 30	Duke Point	Tsawwassen												0.0			0.0	0.0	0.00%
Major Routes			0	0	0	0	0	0	0	0	0	0	0	0.0	0	0	0.0	0.0	0.00%
Route 10	Port Hardy	Prince Rupert												0.0			0.0	0.0	0.00%
Route 11	Skidegate	Prince Rupert												0.0			0.0	0.0	0.00%
Northern Routes			0	0	0	0	0	0	0	0	0	0	0	0.0	0	0	0.0	0.0	0.00%
Route 04	Fulford Harbour	Swartz Bay												0.0			0.0	0.0	0.00%
Route 05 ⁽²⁾	Swartz Bay	Four SGIs									53			53.0			0.0	53.0	6.13%
Route 06	Crofton	Vesuvius Bay												0.0			0.0	0.0	0.00%
Route 07	Earls Cove	Saltery Bay												0.0			0.0	0.0	0.00%
Route 08	Horseshoe Bay	Bowen Island												0.0			0.0	0.0	0.00%
Route 09 ⁽²⁾	Tsawwassen	Long Harbour									32			32.0			0.0	32.0	17.02%
Route 12	Mill Bay	Brentwood Bay												0.0			0.0	0.0	0.00%
Route 13 ⁽¹⁾	Langdale	Gambier/Keats												0.0			0.0	0.0	0.00%
Route 17	Little River	Powell River		1							1			2.0			0.0	2.0	0.59%
Route 18	Texada	Powell River												0.0			0.0	0.0	0.00%
Route 19	Nanaimo Harbour	Gabriola Island												0.0			0.0	0.0	0.00%
Route 20	Chemainus	Thetis Island									1			1.0			0.0	1.0	0.12%
Route 21	Buckley Bay	Denman West												0.0			0.0	0.0	0.00%
Route 22	Denman East	Hornby Island												0.0			0.0	0.0	0.00%
Route 23	Campbell River	Quadra Island		2										2.0			0.0	2.0	0.15%
Route 24	Quadra Island	Cortes Island		2										2.0			0.0	2.0	0.45%
Route 25	Port McNeill	Alert Bay		1										1.0			0.0	1.0	0.11%
Route 26	Skidegate	Alliford Bay												0.0			0.0	0.0	0.00%
Minor Routes			0	6	0	0	0	0	0	0	87	0	0	93.0	0	0	0.0	93.0	0.64%
TOTAL			0.0	6.0	0.0	0.0	0.0	0.0	0.0	0.0	87.0	0.0	0.0	93.0	0.0	0.0	0.0	93.0	0.55%

% of Minimum Required Round Trips Cancelled

0.00% 0.04% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 0.52% 0.00% 0.00% 0.55% 0.00% 0.00% 0.00% 0.55%

Note:

(1) Route 13 core service levels include some round trips that are deliverable only 'on demand.'

(2) Routes 5 and 9 - "vessel mechanical failure" cancellations are associated with the removal of the Queen of Cumberland from service due to a mechanical problem from April 18, 2018 to May 17, 2018. During this period, BC Ferries was authorized by Order 18-02 of the British Columbia Ferries Commissioner to temporarily reduce service below the core service levels set out in the Coastal Ferry Services Contract for Routes 5 and 9. BC Ferries continued to provide alternative service using other vessels and adjusted schedules.

Appendix 3b(1) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2019 Quarter Ended June 30, 2018			
Routes ⁽¹⁾	Terminal 1	Terminal 2	
Route 01	Swartz Bay	Tsawwassen	
Route 02	Horseshoe Bay	Departure Bay	
Route 03	Langdale	Horseshoe Bay	
Route 30	Duke Point	Tsawwassen	
Major Routes			
Route 10	Port Hardy	Prince Rupert	
Route 11	Skidegate	Prince Rupert	
Northern Routes			
Route 04	Fulford Harbour	Swartz Bay	
Route 05 ⁽²⁾	Swartz Bay	Four SGIs	
Route 06	Crofton	Vesuvius Bay	
Route 07	Earls Cove	Saltery Bay	
Route 08	Horseshoe Bay	Bowen Island	
Route 09 ^(2, 3)	Tsawwassen	Long Harbour	
Route 12	Mill Bay	Brentwood Bay	
Route 13	Langdale	Gambier/Keats	
Route 17	Little River	Powell River	
Route 18	Texada	Powell River	
Route 19	Nanaimo Harbour	Gabriola Island	
Route 20	Chemainus	Thetis Island	
Route 21	Buckley Bay	Denman West	
Route 22	Denman East	Hornby Island	
Route 23	Campbell River	Quadra Island	
Route 24	Quadra Island	Cortes Island	
Route 25	Port McNeill	Alert Bay	
Route 26	Skidegate	Alliford Bay	
Minor Routes			
TOTAL			

Performance Against Minimum (Daily) Core Service Levels			
1st Quarter			
Actual Round Trips	Daily Minimum Required Round Trips	Variance (Actual to Minimum)	Cancellations of Minimum Required Round Trips
1,146.5	649.0	497.5	0.0
775.5	645.0	130.5	0.0
780.0	628.0	152.0	0.0
699.0	562.0	137.0	0.0
3,401.0	2,484.0	917.0	0.0
20.0	17.0	3.0	0.0
39.0	37.0	2.0	0.0
59.0	54.0	5.0	0.0
710.5	625.0	85.5	0.0
826.0	865.0	-39.0	53.0
1,114.0	1,028.0	86.0	0.0
669.0	533.0	136.0	0.0
1,357.5	1,241.5	116.0	0.0
203.0	188.0	15.0	32.0
808.0	715.0	93.0	0.0
1,139.0	932.0	207.0	0.0
362.0	339.0	23.0	2.0
707.0	611.0	96.0	0.0
1,238.0	1,131.0	107.0	0.0
922.0	832.0	90.0	1.0
1,414.0	1,182.0	232.0	0.0
1,154.0	903.0	251.0	0.0
1,448.0	1,352.0	96.0	2.0
538.0	442.0	96.0	2.0
986.0	897.0	89.0	1.0
831.0	637.0	194.0	0.0
16,427.0	14,453.5	1,973.5	93.0
19,887.0	16,991.5	2,895.5	93.0

Note:

⁽¹⁾ In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

⁽²⁾ Routes 5 and 9 - the Queen of Cumberland was removed from service due to a mechanical problem from April 18, 2018 to May 17, 2018. During this period, BC Ferries was authorized by Order 18-02 of the British Columbia Ferries Commissioner to temporarily reduce service below the core service levels set out in the Coastal Ferry Services Contract for Routes 5 and 9. BC Ferries continued to provide alternative service using other vessels and adjusted schedules.

⁽³⁾ Route 9 - The round trip count for Route 9 includes 16 round trips provided on Route 9A during the off-peak season during the period from May 4 to May 17, 2018.

Appendix 3b(2) - CANCELLED & EXTRA ROUND TRIPS BY ROUTES

Fiscal 2019 Quarter Ended June 30, 2018		
Routes ⁽¹⁾	Terminal 1	Terminal 2
Route 01	Swartz Bay	Tsawwassen
Route 02	Horseshoe Bay	Departure Bay
Route 03	Langdale	Horseshoe Bay
Route 30	Duke Point	Tsawwassen
Major Routes		
Route 10	Port Hardy	Prince Rupert
Route 11	Skidegate	Prince Rupert
Northern Routes		
Route 04	Fulford Harbour	Swartz Bay
Route 05 ⁽²⁾	Swartz Bay	Four SGIs
Route 06	Crofton	Vesuvius Bay
Route 07	Earls Cove	Saltery Bay
Route 08	Horseshoe Bay	Bowen Island
Route 09 ^(2, 3)	Tsawwassen	Long Harbour
Route 12	Mill Bay	Brentwood Bay
Route 13	Langdale	Gambier/Keats
Route 17	Little River	Powell River
Route 18	Texada	Powell River
Route 19	Nanaimo Harbour	Gabriola Island
Route 20	Chemainus	Thetis Island
Route 21	Buckley Bay	Denman West
Route 22	Denman East	Hornby Island
Route 23	Campbell River	Quadra Island
Route 24	Quadra Island	Cortes Island
Route 25	Port McNeill	Alert Bay
Route 26	Skidegate	Alliford Bay
Minor Routes		
TOTAL		

Performance Against Estimated Schedule				
1st Quarter				
Actual Round Trips	Round Trips Per Estimated Schedule	Variance (Actual to Estimated Schedule)	Cancelled Round Trips from Estimated Schedule	Total Extra / Short Round Trips
1,146.5	1,156.0	-9.5	29.0	19.5
775.5	786.5	-11.0	22.0	11.0
780.0	756.0	24.0	7.0	31.0
699.0	678.0	21.0	1.0	22.0
3,401.0	3,376.5	24.5	59.0	83.5
20.0	17.0	3.0		3.0
39.0	37.0	2.0		2.0
59.0	54.0	5.0	0.0	5.0
710.5	716.0	-5.5	8.5	3.0
826.0	865.0	-39.0	53.0	14.0
1,114.0	1,119.0	-5.0	8.0	3.0
669.0	624.0	45.0		45.0
1,357.5	1,332.0	25.5	1.5	27.0
203.0	188.0	15.0	32.0	47.0
808.0	806.0	2.0	1.0	3.0
1,139.0	1,027.0	112.0	3.0	115.0
362.0	339.0	23.0	2.0	25.0
707.0	702.0	5.0	1.0	6.0
1,238.0	1,222.0	16.0		16.0
922.0	923.0	-1.0		-1.0
1,414.0	1,273.0	141.0		141.0
1,154.0	994.0	160.0		160.0
1,448.0	1,443.0	5.0	4.0	9.0
538.0	533.0	5.0	4.0	9.0
986.0	988.0	-2.0	2.0	0.0
831.0	728.0	103.0	1.0	104.0
16,427.0	15,822.0	605.0	121.0	726.0
19,887.0	19,252.5	634.5	180.0	814.5

Note:

⁽¹⁾ In certain circumstances (e.g. vessel or dock breakdown, mechanical failure or maintenance) round trips may be provided by contracted service providers (e.g. water taxi, tug & barge, flights).

⁽²⁾ Routes 5 and 9 - the Queen of Cumberland was removed from service due to a mechanical problem from April 18, 2018 to May 17, 2018. During this period, BC Ferries was authorized by Order 18-02 of the British Columbia Ferries Commissioner to temporarily reduce service below the core service levels set out in the Coastal Ferry Services Contract for Routes 5 and 9. BC Ferries continued to provide alternative service using other vessels and adjusted schedules.

⁽³⁾ Route 9 - The round trip count for Route 9 includes 16 round trips provided on Route 9A during the off-peak season during the period from May 4 to May 17, 2018.

Appendix 3c - CANCELLED ROUND TRIPS BY ROUTES

(For Cancellations of Minimum Required Round Trips for Reasons Specified in Schedule A, Section 2(a) of the Coastal Ferry Services Contract)

Fiscal 2019 Quarter Ended June 30, 2018				Performance Against Minimum (Daily) Core Service Levels	
Routes				Cumulative Days When Round Trips Missed <i>Allowed 30 Days / Route</i>	Highest Consecutive Days when Round Trips Missed <i>Allowed 20 Days / Route</i>
Major Routes	Route 01	Swartz Bay	Tsawwassen	0	
	Route 02	Horseshoe Bay	Departure Bay	0	
	Route 03	Langdale	Horseshoe Bay	0	
	Route 30	Duke Point	Tsawwassen	0	
Northern Routes	Route 10	Port Hardy	Prince Rupert	0	
	Route 11	Skidegate	Prince Rupert	0	
Minor Routes	Route 04	Fulford Harbour	Swartz Bay	0	
	Route 05 ⁽¹⁾	Swartz Bay	Four SGLs	27	9
	Route 06	Crofton	Vesuvius Bay	0	
	Route 07	Earls Cove	Saltery Bay	0	
	Route 08	Horseshoe Bay	Bowen Island	0	
	Route 09 ⁽¹⁾	Tsawwasse	Long Harbour	17	5
	Route 12	Mill Bay	Brentwood Bay	0	
	Route 13	Langdale	Gambier/Keats	0	
	Route 17	Little River	Powell River	2	1
	Route 18	Texada	Powell River	0	
	Route 19	Nanaimo Harbour	Gabriola Island	0	
	Route 20	Chemainus	Thetis Island	1	1
	Route 21	Buckley Bay	Denman West	0	
	Route 22	Denman East	Hornby Island	0	
	Route 23	Campbell River	Quadra Island	1	1
	Route 24	Quadra Island	Cortes Island	2	1
Route 25	Port McNeill	Alert Bay	1	1	
Route 26	Skidegate	Alliford Bay	0		

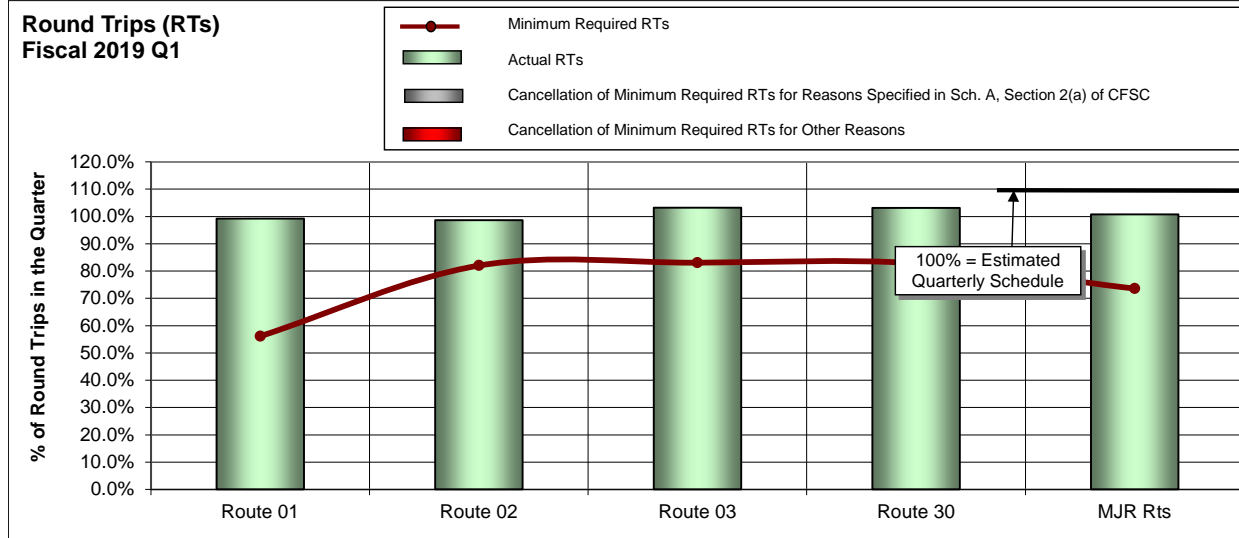
⁽¹⁾ Routes 5 and 9 - cumulative and highest consecutive days missed are associated with the removal of the Queen of Cumberland from service due to a mechanical problem from April 18, 2018 to May 17, 2018. During this period, BC Ferries was authorized by Order 18-02 of the British Columbia Ferries Commissioner to temporarily reduce service below the core service levels set out in the Coastal Ferry Services Contract for Routes 5 and 9. BC Ferries continued to provide alternative service using other vessels and adjusted schedules.

APPENDIX 4: Round Trip Service Delivery and On Time Performance

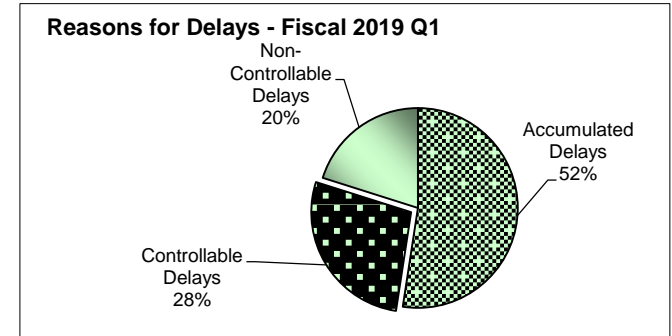
Fiscal 2019

Quarter Ended June 30, 2018

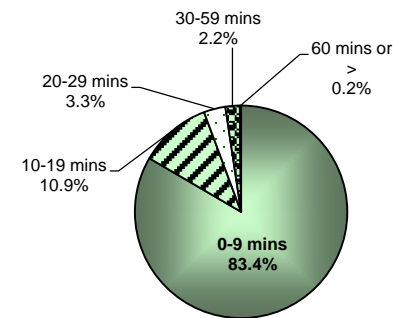
Major Routes



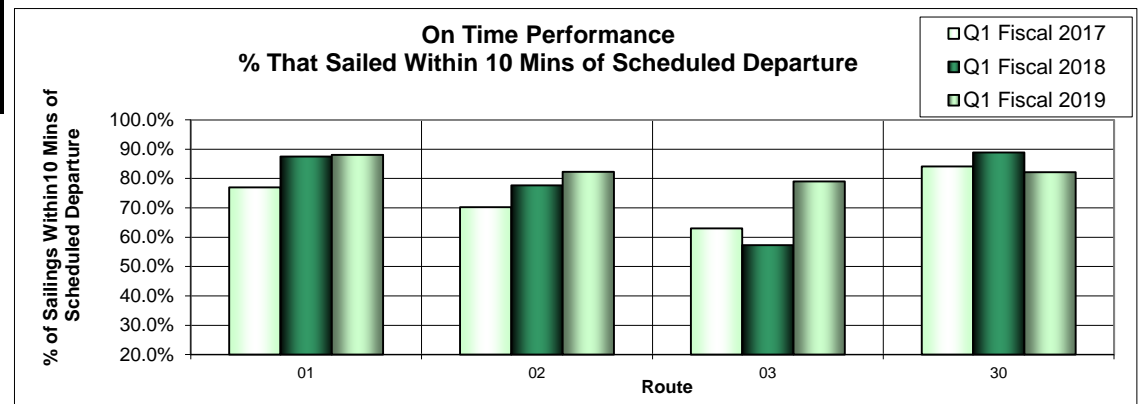
Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	1,146.5	649.0	497.5	47.2%
Route 02	Horseshoe Bay-Nanaimo	775.5	645.0	130.5	36.1%
Route 03	Langdale-Horseshoe Bay	780.0	628.0	152.0	37.5%
Route 30	Nanaimo-Tsawwassen	699.0	562.0	137.0	35.8%
MAJOR Routes Total		3,401.0	2,484.0	917.0	40.1%



On Time Performance Fiscal 2019 Q1

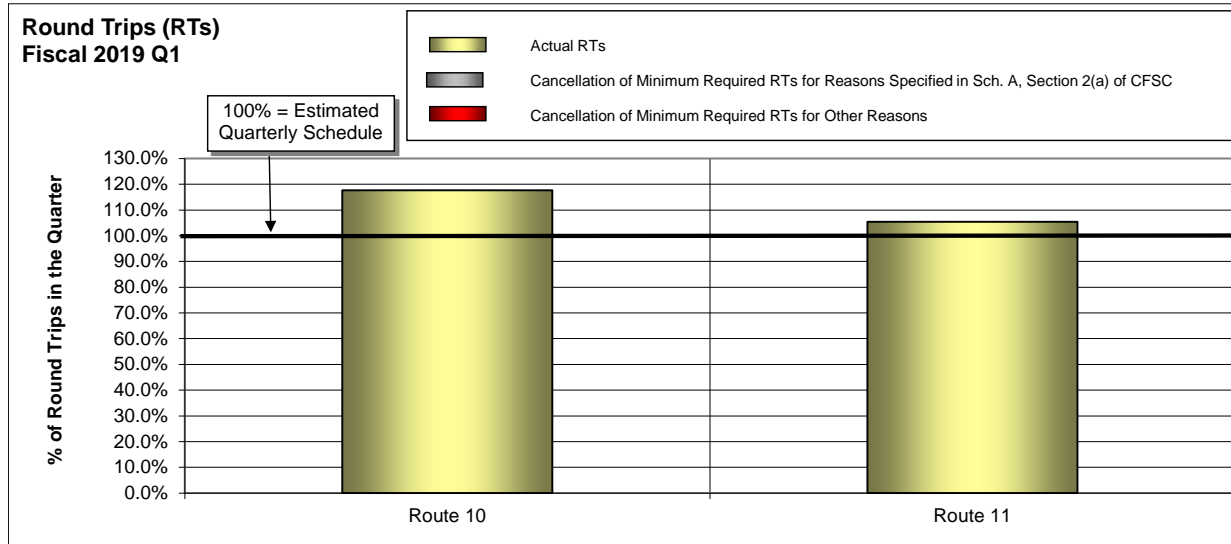


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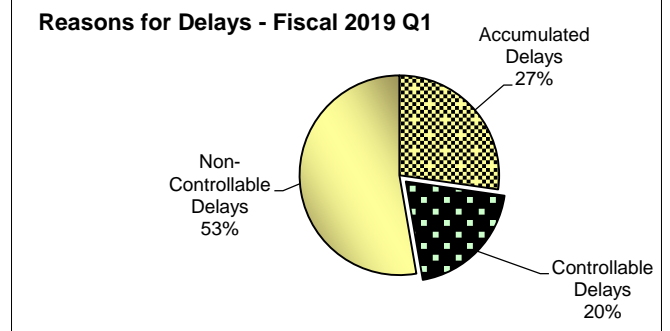
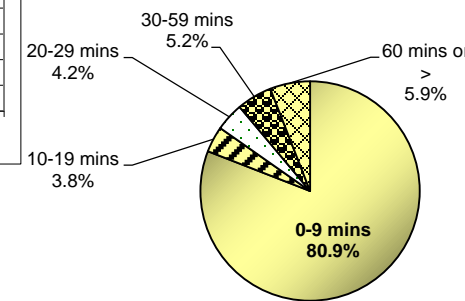
APPENDIX 4: Round Trip Service Delivery and On Time Performance Fiscal 2019 Quarter Ended June 30, 2018

Northern Routes

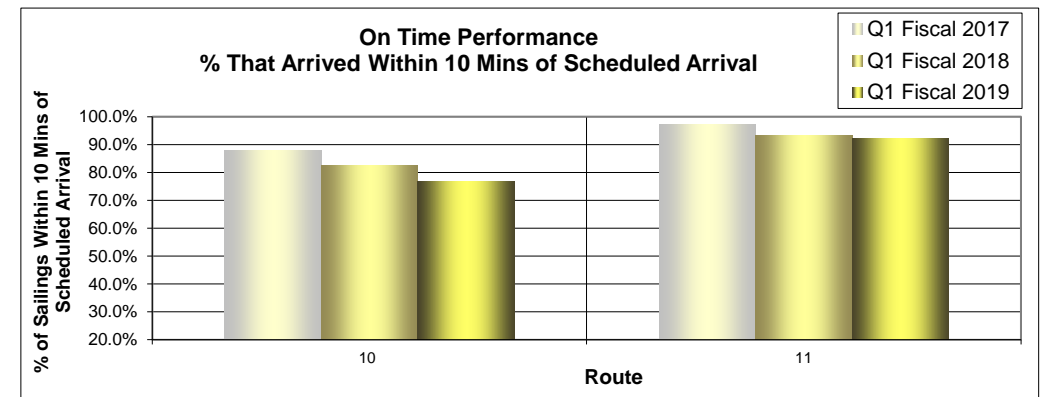


Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 10	Port Hardy-Prince Rupert	20.0	17.0	3.0	0.0%
Route 11	Skidegate-Prince Rupert	39.0	37.0	2.0	6.4%
NORTHERN Routes Total		59.0	54.0	5.0	1.7%

On Time Performance Fiscal 2019 Q1

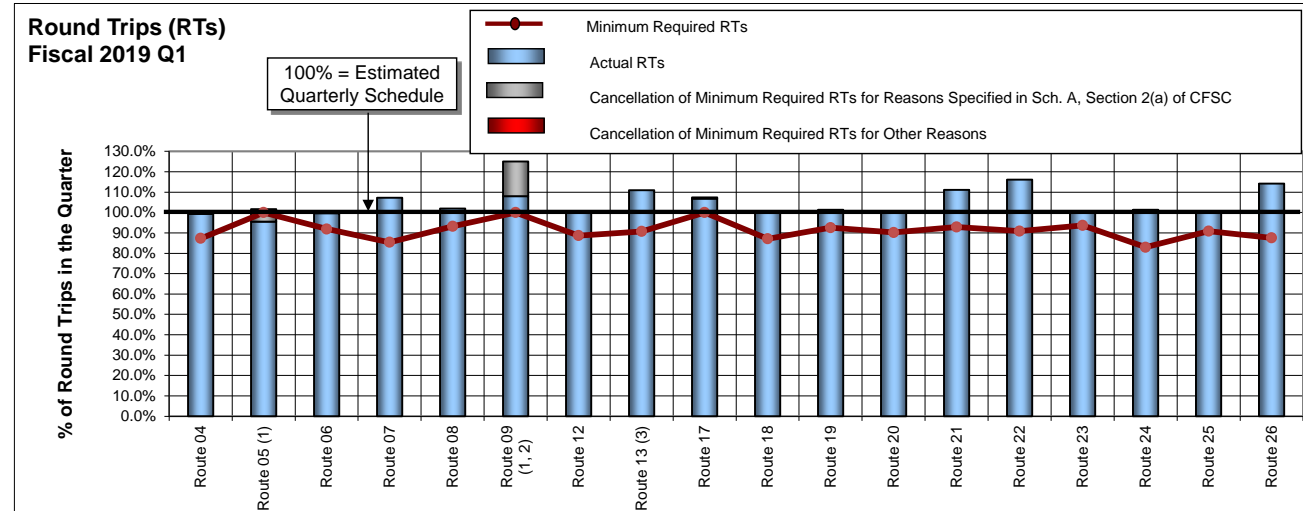


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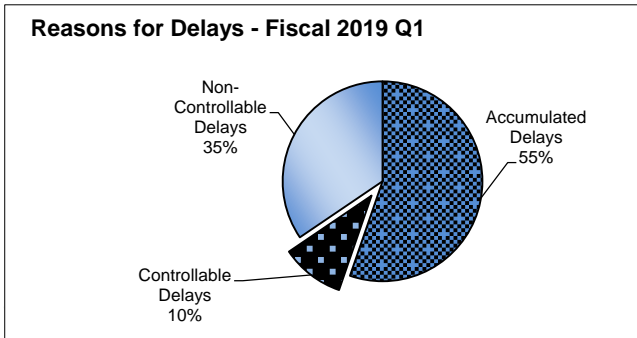
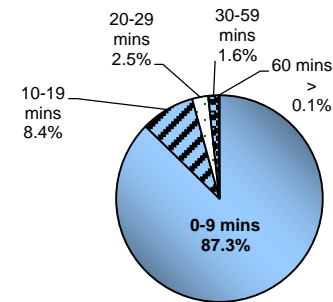


APPENDIX 4: Round Trip Service Delivery and On Time Performance Fiscal 2019 Quarter Ended June 30, 2018

Minor Routes



**On Time Performance
Fiscal 2019 Q1**



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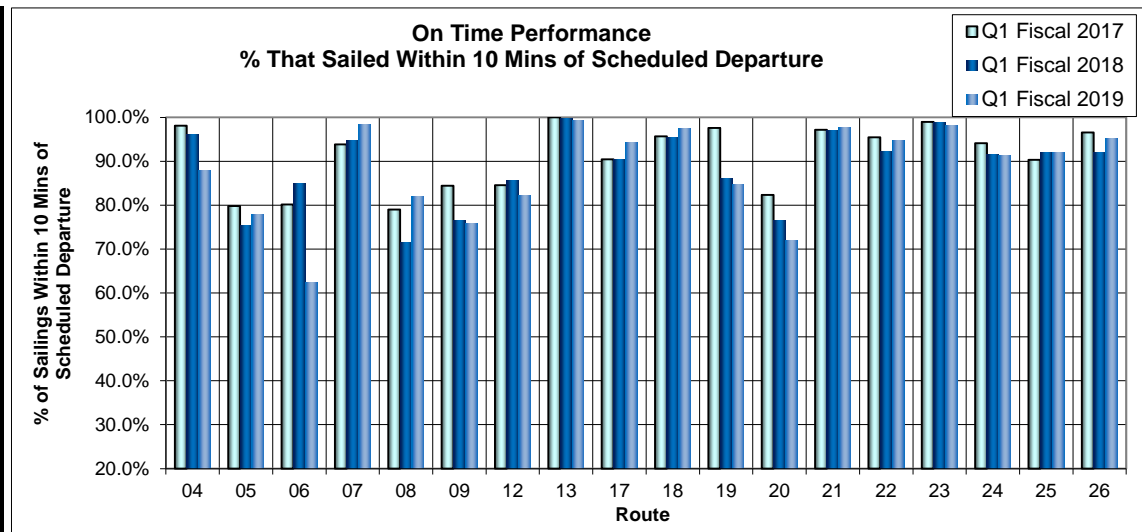
Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 04	Swartz Bay-Fulford Harbour	710.5	625.0	85.5	14.4%
Route 05 ⁽¹⁾	Swartz Bay-Gulf Islands	826.0	865.0	-39.0	5.0%
Route 06	Crofton-Vesuvius Bay	1,114.0	1,028.0	86.0	18.4%
Route 07	Earls Cove-Salter Bay	669.0	533.0	136.0	0.7%
Route 08	Horseshoe Bay-Bowen Island	1,357.5	1,241.5	116.0	13.0%
Route 09 ^(1,2)	Tsawwassen-Southern Gulf Islands	203.0	188.0	15.0	4.8%
Route 12	Mill Bay-Brentwood Bay	808.0	715.0	93.0	26.1%
Route 13 ⁽³⁾	Langdale-Keats/Gambier	1,139.0	932.0	207.0	Pass only
Route 17	Little River-Powell River	362.0	339.0	23.0	1.4%
Route 18	Powell River-Texada	707.0	611.0	96.0	2.7%
Route 19	Nanaimo Harbour-Gabriola Island	1,238.0	1,131.0	107.0	12.6%
Route 20	Chemainus-Thetis/Penelakut	922.0	832.0	90.0	3.3%
Route 21	Buckley Bay-Denman West	1,414.0	1,182.0	232.0	6.4%
Route 22	Gravelly Bay-Hornby Island	1,154.0	903.0	251.0	12.1%
Route 23	Campbell River-Quadra Island	1,448.0	1,352.0	96.0	17.6%
Route 24	Quadra Island-Cortes Island	538.0	442.0	96.0	11.1%
Route 25	Port McNeill-Sointula/Alert Bay	986.0	897.0	89.0	1.4%
Route 26	Skidegate-Alliford Bay	831.0	637.0	194.0	3.2%
MINOR Routes Total		16,427.0	14,453.5	1,973.5	9.5%

Notes:

⁽¹⁾ Routes 5 and 9 - the Queen of Cumberland was removed from service due to a mechanical problem from April 18, 2018 to May 17, 2018. During this period, BC Ferries was authorized by Order 18-02 of the British Columbia Ferries Commissioner to temporarily reduce service below the core service levels set out in the Coastal Ferry Services Contract for Routes 5 and 9. BC Ferries continued to provide alternative service using other vessels and adjusted schedules.

⁽²⁾ Route 9 - The round trip count for Route 9 includes 16 round trips provided on Route 9A during the off-peak season during the period from May 4 to May 17, 2018.

⁽³⁾ Route 13: Core service levels include some round trips that are deliverable only 'on demand.'

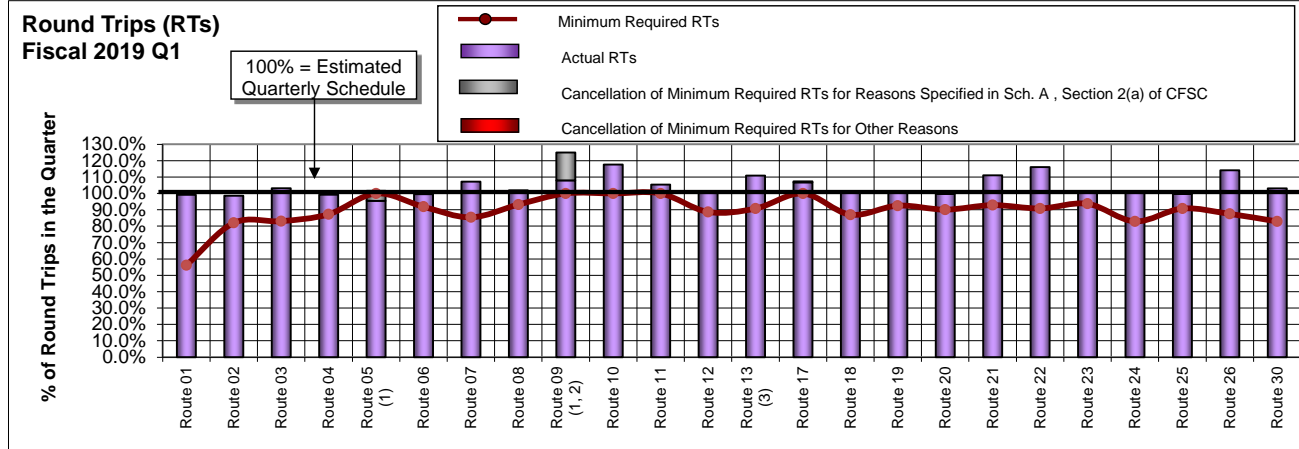


APPENDIX 4: Round Trip Service Delivery and On Time Performance

Fiscal 2019

Quarter Ended June 30, 2018

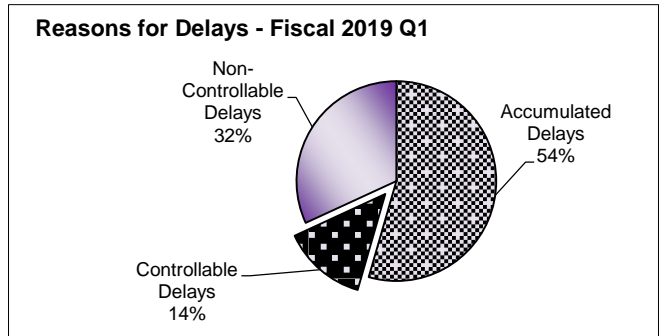
All Routes



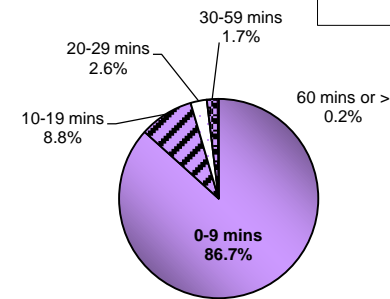
Routes	Route Description	Actual RTs	Minimum Required RTs	Variance (Actual to Minimum)	% Sailings Overloaded
Route 01	Swartz Bay-Tsawwassen	1,146.5	649.0	497.5	47.2%
Route 02	Horseshoe Bay-Nanaimo	775.5	645.0	130.5	36.1%
Route 03	Langdale-Horseshoe Bay	780.0	628.0	152.0	37.5%
Route 04	Swartz Bay-Fulford Harbour	710.5	625.0	85.5	14.4%
Route 05 ⁽¹⁾	Swartz Bay-Gulf Islands	826.0	865.0	-39.0	5.0%
Route 06	Crofton-Vesuvius Bay	1,114.0	1,028.0	86.0	18.4%
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Route 09 ^(1,2)	Tsawwassen-Southern Gulf Islands	203.0	188.0	15.0	4.8%
Route 10	Port Hardy-Prince Rupert	20.0	17.0	3.0	0.0%
Route 11	Skidegate-Prince Rupert	39.0	37.0	2.0	6.4%
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Route 13 ⁽³⁾	Langdale-Keats/Gambier	1,139.0	932.0	207.0	Pass only
Route 17	Little River-Powell River	362.0	339.0	23.0	1.4%
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Route 24	Quadra Island-Cortes Island	538.0	442.0	96.0	11.1%
Route 25	Port McNeill-Sointula/Alert Bay	986.0	897.0	89.0	1.4%
Route 26	Skidegate-Alliford Bay	831.0	637.0	194.0	3.2%
Route 30	Nanaimo-Tsawwassen	699.0	562.0	137.0	35.8%
All Routes Total		19,887.0	16,991.5	2,895.5	14.5%

Notes:

- ⁽¹⁾ Routes 5 and 9 - the Queen of Cumberland was removed from service due to a mechanical problem from April 18, 2018 to May 17, 2018. During this period, BC Ferries was authorized by Order 18-02 of the British Columbia Ferries Commissioner to temporarily reduce service below the core service levels set out in the Coastal Ferry Services Contract for Routes 5 and 9. BC Ferries continued to provide alternative service using other vessels and adjusted schedules.
- ⁽²⁾ Route 9 - The round trip count for Route 9 includes 16 round trips provided on Route 9A during the off-peak season during the period from May 4 to May 17, 2018.
- ⁽³⁾ Route 13: Core service levels include some round trips that are deliverable only 'on demand.'
- ⁽⁴⁾ Within 10 minutes of scheduled arrival for the Northern Routes 10 and 11.



On Time Performance Fiscal 2019 Q1



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